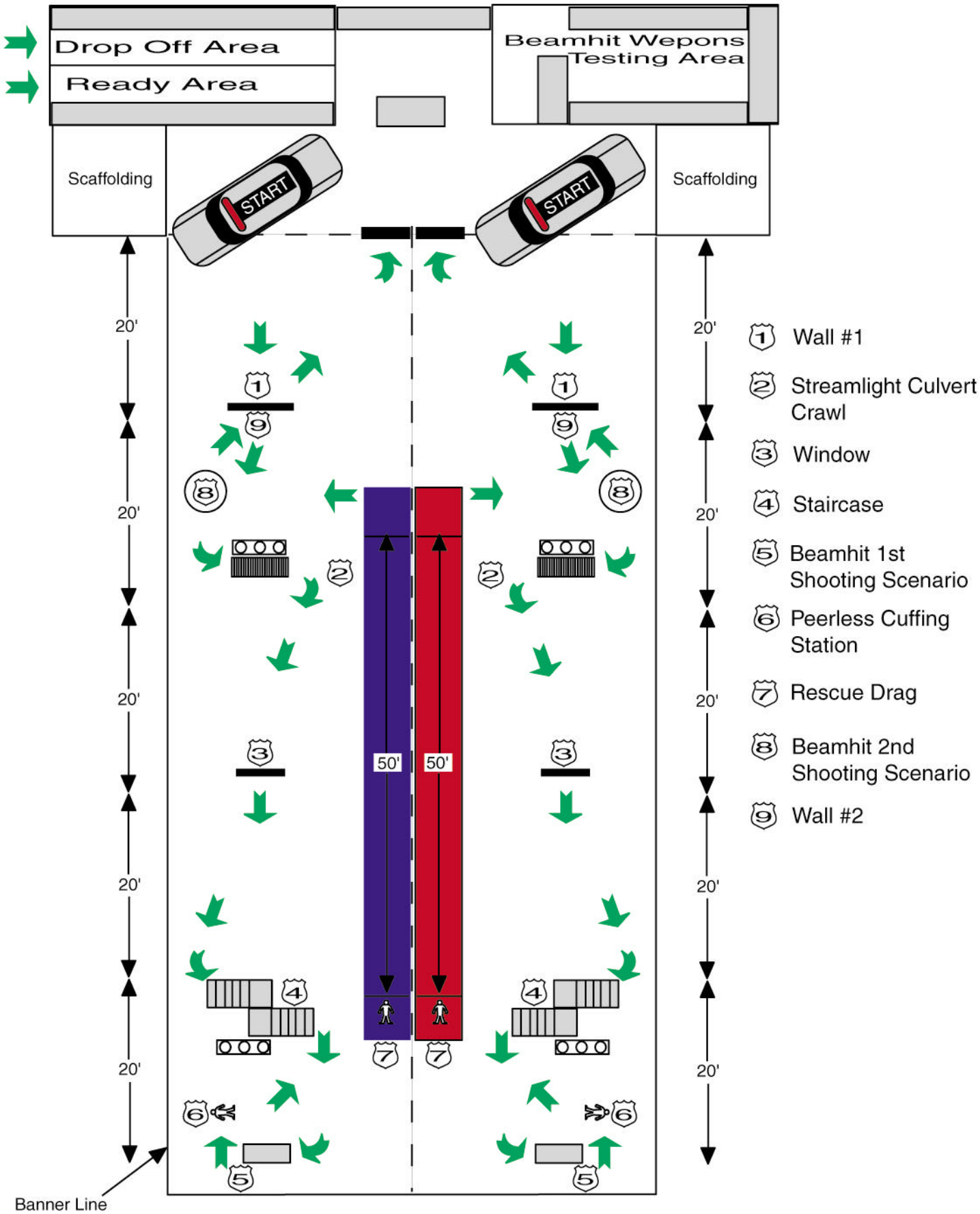STAGING AREA/DROP OFF-REHAB